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I hereby certify that this TRANSMITTAL is being deposited with the U.S. Postal Service, with sufficient postage, as ~~first~~ class mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231, on this 31st day of December, 2002.

Typed or Printed name of person signing this certificate:

Wendy A. Frick

Signed: _____

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

In re application of:

Wallis, et al.

Serial No.: 09/879,767

Filed: June 12, 2001

For: **METHOD AND SYSTEM FOR
CONTROLLING WARRANTY-
RELATED DATA AND SERVICES**

Examiner: Not yet assigned

Art Unit: 2152

Attorney Docket No.: 27478/04000

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Technology Center 2100

Assistant Commissioner for Patents
Washington, D.C. 20231

TRANSMITTAL OF INFORMATION DISCLOSURE STATEMENT

Sir:

Transmitted herewith are the following:

1. Information Disclosure Statement;
2. Form PTO-1449;
3. 7 References; and
4. A Return Receipt Postcard.

It is believed that no further fee is required relating to the filing of this Information Disclosure Statement. If this is not the case, the Patent Office is hereby authorized to charge any related fee to Deposit Account No. 03-0172. A duplicate copy of this sheet is attached.

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Respectfully submitted,

Date: Dec. 30, 2002

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Brian D. Johnson, Reg. No. 40,665
(216) 622-8385



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Typed or Printed name of person signing this certificate:

Wendy A. Frick

Signed: Wendy A. Frick

PATENT

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) Attorney Docket No.: 27478/04000

Assistant Commissioner for Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

Dear Sir:

The information enclosed and cited on the accompanying form PTO-1449 is hereby submitted in compliance with 37 CFR §§1.56, 1.97 and 1.98 for consideration by the Examiner in connection with the application.

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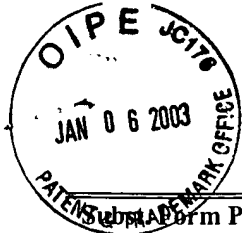
Respectfully submitted, JAN 09 2003

Date: Dec. 31, 2002

By:

GROUP 3000

Brian D. Johnson, Reg. No. 40,665
(216) 622-8385



USPTO Form PTO-1449

Atty. Docket No.: 27478/04000

Serial No.: 09/879,767

APPLICANT'S INFORMATION
DISCLOSURE STATEMENT

Applicant: Wallis, et al.

Filing Date: June 12, 2001

Group: 2152

U.S. PATENT DOCUMENTS

Initial*		Document No.	Date	Name	Class	Subcl.	Filing Date
	AA	5,869,819	February 9, 1999	Knowles, et al.			Apr. 7, 1997
	AB						
	AC						
	AD						
	AE						
	AF						
	AG						
	AH						
	AI						
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FOREIGN PATENT DOCUMENTS

		Document No.	Date	Country	Class	Subcl.	Translation?
	AN						
	AO						
	AP						
	AQ						

OTHER PRIOR ART

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AR	Asset Tracking information, www.revbox.com/rev/corporate/tracking-03.htm , Accessed 6/5/2001.
AS	Repair Services information, www.revbox.com/rev/corporate/repair-03.htm , Accessed 6/5/2001.
AT	Warranty Superstore Home Electronics Service Contract, www.warrantysuperstore.com/warrantysuperstore/homeElectronicsSampleContract.htm , Accessed 6/5/2001.
AU	Warranty Now Frequently Asked Questions, www.warrantynow.com/faq.html , Accessed 6/5/2001.
AV	RepairNow Subscriber Benefits information, www.repair.com/logged-in.jsp?content+benefits.html , Accessed 6/5/2001
AW	Service Net Products information, www.servicenetdirect.com/services.html , Accessed 6/5/2001.
AX	
AY	
AZ	

Examiner:

Date Considered:

*EXAMINER: Initial if reference considered, whether or not citation is in conformation with MPEP 609; draw line through citation if in conformance and not considered. Include copy of this form with next communication to applicant.